



RETURNS

Should you experience any problems with equipment received from Pneu-Con contact the factory to obtain an Return Authorization Number (RMA) prior to returning item. Once received & evaluated a determination can be made as to its disposition. A return should only be executed after exhausting all possible troubleshooting remedies, or attempts to remedy as instructed by customer service technical staff.

When contacting Pneu-Con have the following information available: unit's model number and serial number (located on mounting flange of Loaders & Receivers) and any other information relating to the specific order available when calling. For proper receiving and tracking, please ensure that all accompanying paperwork references your assigned RMA number.

Thank you for choosing Pneu-Con Inc. for your material handling needs, if you should have any further questions as equipment operation or any other PCI-supplied product please contact Customer Service at (909) 923-4481 or (800) 655-4481, Monday thru Friday between the hours of 8:00 AM and 4:30 PM Pacific Time.